

AMC for UPS systems installed in CMTI

Terms and Conditions of Service Contract

- a) AMC is for 4 Nos. of UPS installed in CMTI as per details in the enclosed format.
- b) Duration of the contract is for one year. AMC will commence from the date of first service.
- c) AMC Contract includes Periodical Maintenance every 60 days consisting of six visits in a year. The Service engineer has to make preventive maintenance checkups, rectify problems, if any, and submit a report.
- d) The battery of the all the UPS needs to be checked and report of the same to be submitted.
- e) In case of breakdown of UPS, service should be provided round the clock and the UPS should be made ready within 10 hours from the time of lodging the complaint.
- f) Items such as tools, materials, consumables, safety equipment etc., which may be required to carry out the work are to be arranged by you.
- g) The company has to repair or replace all components of UPS except Batteries.
- h) The work must be carried out and supervised by qualified and experienced personnel who are covered under ESI / Insurance as per factories act.
- i) No advance payment will be made. Payment will be made after completion of two periodic services (after 120 days).
- j) Income tax as applicable will be deducted from the payment to be made to you. Please indicate your GST no. in your bills.
- k) The work must be attended in a safe and professional way, without causing any damage to the personnel, facilities and institute property. In case of accidents institute is not liable to pay any compensation. The safety of the labours engaged is the responsibility of contractors only.
- l) Confirm your acceptance of our Terms of contract in writing after receipt of our work order.
- m) The contractor should have successfully completed an AMC of 160 KVA UPS or higher of Make: Numeric Legrand, Type: KHE. The tenders of the vendors who have not furnished the completion certificate before or along with the submission of tender will be rejected invariably without assigning any reason.
